

COLLECTED YOUR DEBIT CARD?

HERE'S WHAT TO DO NEXT!



You've received your new DEBIT Card!

Great! Let's get your card ready for transactions with a few quick steps.



- 1. Sign the back of your debit card.** For security reasons, some merchants verify the signature on your card and sales receipt to prevent fraudulent transactions.
- 2. Create a PIN for your new debit card in MOREBanking to activate your card.** Pinning your debit card is now easier than ever. Log in to MOREBanking to set your PIN. (See reverse side)
- 3. Destroy your old card immediately.**
- 4. Immediately update your card details** on any saved auto payment platforms.



Important Reminders:

- ✓ Your **MOREBanking Login** remains the same.
- ✓ Your old debit card is no longer valid and will not work online, at ATMs or Point-of-Sale terminals.



Set Your PIN in MOREBanking Mobile App

- In the Main Menu select “**Services**” then select “**Debit Cards**”
- Select the  icon next to the card number you would like to PIN. Then select “**Set PIN**”.
- Fill in the required fields and select “**Continue**” to review the information and select “**Submit**”.
- A security code will be sent to your email.
- Enter the code in MOREBanking and select “**Submit**”. A confirmation screen will appear advising your PIN has been successfully created.



Set Your PIN in MOREBanking Online

- In the Main Menu select “**Services**” then select: “**Card**”.
- Select the  icon next to the card number you would like to PIN. Then select “**Request PIN**” .
- Fill in the required fields and select “**Continue**” to review the information and select “**Submit**”.
- A security code will be sent to your email.
- Enter the code in MOREBanking and select “**Submit**”. A confirmation screen will appear advising your PIN has been successfully created.



Contact Us

Email: info@ecabank.com

Visit us online: www.ecabank.com for:

- Debit Card Pinning Help Video
- MOREBanking User Guide.

Call: 268-480-6186; Monday - Sunday: 8:00 a.m. to 10:00 p.m. (After hours, call the number on your card)

In Person: Speak to one of our Customer Service Representatives at any ECAB Branch

- High Street (*General Banking Services*)
- Woods 1 (*General Banking services*)
- Woods 2 formerly Scotiabank (*General Banking Services*)
- Redcliffe Street (*Customer Service*)
- Coolidge (*Commercial and Small Business Banking*)
- Dockyard (*General Banking Services*)