

Find the Answers to Your Card Replacement Questions Here.

VISA Debit Card

1. What has changed on my new debit card?

Your card's number has changed. You will need to set a new PIN for your debit card's to start performing transactions.

With our MOREBanking Debit Card Pinning feature, we've made it easier and more convenient to create and change your debit card PIN.

View our instructional video found on our website, social media or YouTube pages, to learn how to PIN your card in MOREBanking.

If you need additional assistance, please contact our **Customer Support & Digital Banking Department** at
Tele: 268- 480-6186
Monday – Sunday: 8 a.m. – 10 p.m.

2. Do I need to activate my replacement debit card?

Your debit will be activated when you PIN your card.

3. Do I need to PIN my replacement debit card?

Yes. You will need to PIN your card online using our MOREBanking debit card pinning feature. Alternatively, you may PIN your card in-branch at our designated card pinning area.

Click [here](#) and follow these easy steps to PIN your card online or view our instructional video found on our website, social media or YouTube pages.

4. I live overseas. How will I receive my new card?

Customers living overseas can receive their replacement cards via courier. To request your card to be sent to you, please contact our Customer Support & Digital Banking Department at **480-6186** or send a secure message via your MOREBanking/Online Banking account.

Our team is available from Monday – Sunday: 8 a.m. – 10 p.m.

5. Does my credit card allow contactless payments?

Yes, your card can be used to make contactless payments. Perform a chip-and-PIN transaction payment to initiate your card's contactless feature.

6. What do I do with my old debit card?

Your old card should be destroyed. You can cut the card with a scissors and discard.